![EESS - Electrical Equipment Safety System]

Reminder why we are doing this

The EESS platform is being developed to enhance the existing Electrical Equipment Safety System (EESS), increase consumer safety with household electrical equipment in Australia and New Zealand regulatory framework and address the challenges with the current legacy databases.

From this:

- Certification & Registration databases > 10 years old & no longer fit-for-purpose

- Cannot support future growth

- User expectations have moved with advances in technology

- Reporting of core common regulatory business functions not standardised or uniformly regularly shared at a national level

- Payment reconciliations and refunds require operational effort due to lack of traceability and limitations within the current databases

To this:

Improved user experience - ease of use, notifications, dashboards, self-help, reduced reliance on regulator assistance.

National visibility – fully integrated system with validated data on entry.

Improved traceability - payments, decreased manual reconciliation requirements.

Improved capability - auditing, incident investigation, information sharing & general usage of EESS.

Facilitate changes - electrical safety standards, risk level assessment and enforcement actions utilising data collected.

EESS
Electrical Equipment Safety System

Monday, 14 October 2024

One Platform

Single login; instructions and help built in; speedier data input; better search features; improved notification & workflow; shopping cart with new payment options; increased Regulatory rigour

Certification

Equipment Certification Capability available to Certificate Applicants and Consultants.

Private Certifiers

Upload of enhanced certificate detail.

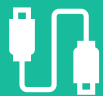## The EESS is supported by one platform

Registration

Responsible Supplier & Equipment Registration capability.

Public Search

Enhanced useability and search capability.

Legacy Databases

All data migrated to the EESS Platform
End of life:
Registration 14 October 2024
Certification 6 December 2024.

Responsible Suppliers please note:

- All users will need to set up their individual accounts in the EESS Platform
- Authorised Officers need to:
  1. set up their business as a Responsible Supplier in the EESS Platform

     To do this you will need your Responsible Supplier number (your 4 - 5 digit 'E' number) you used to log onto the Registration Database, and email address associated with your Responsible Supplier business in the Registration Database. This will link and validate your business details and registration data on the EESS Platform
  2. invite team members to be users (employees and external consultants). This will connect them to your business.
- All your data such as equipment registrations, have been migrated from the legacy Registration database to the EESS Platform
- As an existing Responsible Supplier, you will be able to extend to a Certificate Applicant if required.

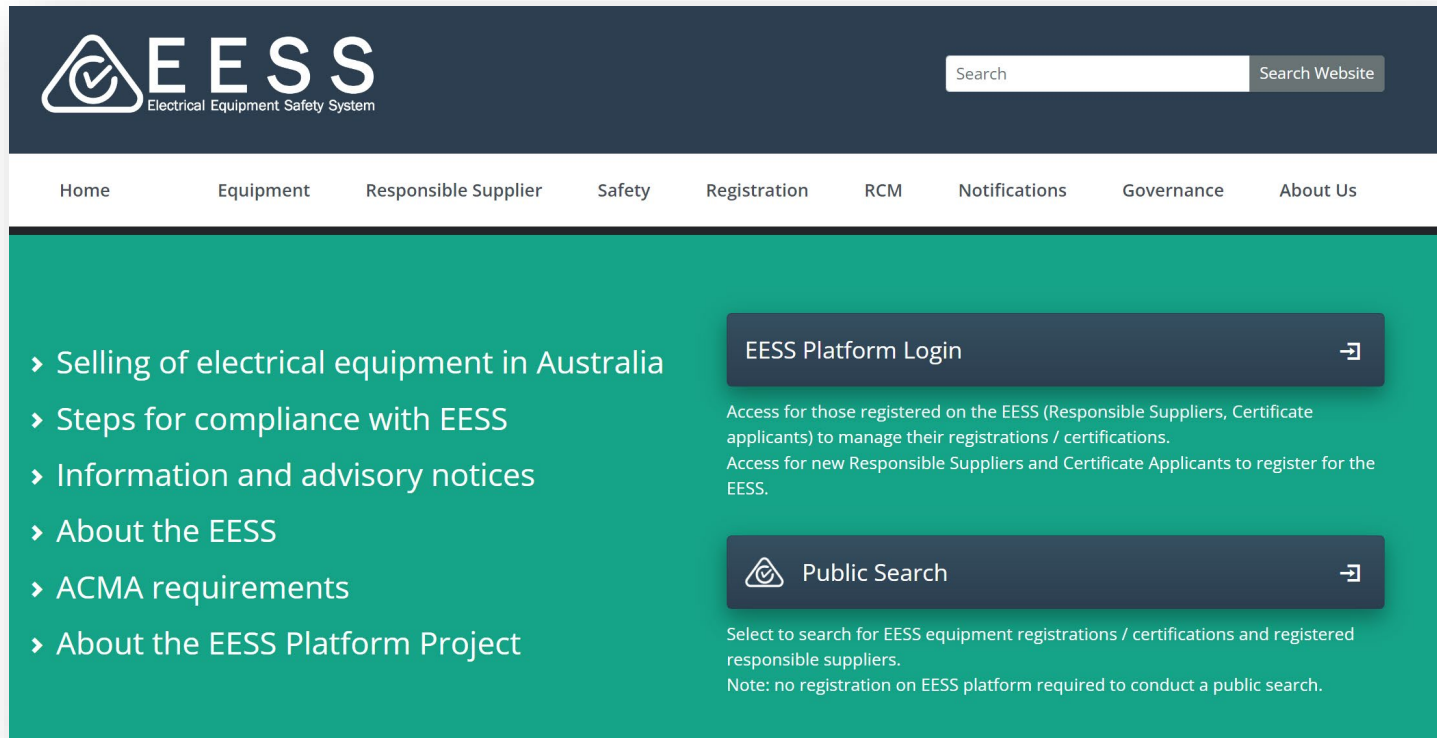# Certificate Applicants please note:

What will remain the same:

- Your data, such as your account details and certificates in the platform

- Your menu options such as Equipment Certification, 'My organisation' and 'Home'

What will be different:

- If you are a Responsible Supplier using the legacy Registration database, you will be able to extend your profile in the EESS platform as Responsible Supplier + Certificate Applicant

- New items on the Navigation panel, such as Equipment Registration and Payment Cart. These options are for the use of Responsible Suppliers and will not affect your activities

  Note: the Payment Cart functionality will be available for Certificate Applicants in the next release later this year

The EESS Website is key

Help
EESS Platform Support – click here for contact details should you need assistance using the platform

Learning guides
to help you make full use of the new platform

Platform access
On the home page