# A Learning Guide

## Managing users in the EESS platform



## Inviting colleagues

Once you have set your business up as a Certificate Applicant, Responsible Supplier or Consultant, if you have more than one member of your team, invite them to register in the platform so they are connected to your business

For more information on roles and permissions in the EESS Platform see Understanding Roles and Permissions in the <u>Learning guides</u>

Your screen and button options will be different depending on the intended use of the platform selected when you set up your account

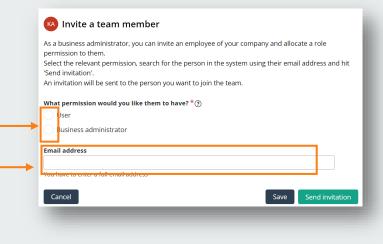
Your profile has been set up!	Your profile has been set up!	
Now you can invite your colleagues to work together on the platform and retrieve certificate.	Now you can invite your colleagues to work together on the platform.	
Invite a team member Invite a consultancy business Retrieve certificates	Invite a team member Invite a consultancy business Invite a third party certifier	
KAy	Kay Cee	
📥 🔚 Thomas   ABN/NZBN 51 3611 782 71 🏾 🌋 Business administrator	Kim Ann   ABN/NZBN 11275099861 🕈 Authorised officer	
hogin		

#### To begin

- Click on the Invite a team member button, or
- Click on the Invite a consultancy business button to invite external consultants. A Responsible Supplier can also invite a Third-Party Certifier who has issued a certificate to you to also act on your behalf to register the equipment on that certificate to your responsible supplier registration (to use this option you need to set up an agreement with the certifier beforehand – if they offer that service.

### To invite a team member

- Note the instructions and tool tips
- Select the permission you wish to allocate to the role
- Enter the individual's email address
- Click on the Send invitation button
- The individual will receive an email to accept and register in the platform.





#### To invite a consultancy business

- Note the instructions and tool tips
- Enter the consultancy business email address. The business will need to register on the EESS platform first
- Select the appropriate permission Full / Limited access (see below)
- Click on the Send invitation button
- The business will receive an email to accept or reject the invitation

certification and/ or equipment registrations depen	ancy business to work on your behalf for electrical equipment iding on your type of business. and choose from the results, select the relevant permission an
An invitation will be sent to the consultancy busines	s you want to join the team.
Consultancy Business	
·	
Select Permission ⑦	
🔵 Full	
Limited	
Cancel	Save Send in

#### **EXTERNAL USER / CONSULTANT ACCESS:**

**FULL** - initiate and manage new certification applications or equipment registrations, renewals and modifications, on behalf of the applicant and / or responsible supplier company. Note: this access enables consultants to transfer certificates

**LIMITED** - can only work on those certification applications, or equipment registrations, renewals and modifications, allocated to them by the applicant and / or responsible supplier company on a case-by-case basis

Need more help?

Contact Certification Phone: +613 9203 9700 (opt 5) Email: electricalequipmentsafetyenquiries@energysafe.vic.gov.au



#### Inviting a Third-Party Certifier to act on your behalf to register the equipment

Your profile has been set up!         Now you can invite your colleagues to work together on the platform.         Invite a team member       Invite a consultancy business         Invite a team member       Invite a consultancy business					
Kay Cee	Read the information in the screen carefully				
A Invite A Third Party Certifier	•				
This selection is to allow the Third-Party Certifier who has issued the certificate to act on your behalf to register the equipment on that certificate to your responsible supplier registration.					
You remain responsible for the equipment registration being correct and all on-going compliance.					
For the Third-Party Certifier to perform this equipment registration for you, you will need to have a seperate agreement with the Third-Party Certifier (Including agreement of any fee they have to do this).					
Before proceeding with this process to invite the Third-Party Certifier contact the relevant Third-Party Certifier to confirm what they require by the way of agreement and fee.					
This selection is not for selecting a Third-Party Certifier to Perform a certification of equipment for you.					
Select an existing Third-Party Certifier Cancel Save Send invitation					

- Start typing the name of the Third-Party Certifier company for it to appear
- Click on the name
- Click on Send invitation

The Third-Party Certifier will be emailed to connect to your organization.



#### Changing permissions ▲ EESS EESS Platform As a Certificate Applicant Business Administrator, you can change permissions for users and consultants Q Search To begin +**Equipment Certification** Select **My organisation** via Navigation In the row of the person whose permission you wish Home $\triangle$ to change, click on the 3 vertical dots A. Select Edit Permission from the pop-up option My team members My teams applications Manufacturers Team member Permission Role Kay Cee Applicant Business administrator cad kay Applicant Edit Permission

#### **Change permission**

 Select the permission level required \_\_\_\_\_\_

Click the **Submit** 

	Edit permission		×
sion level	<b>Team Member</b> cad kay		
outton	Role Applicant Permission *		- 1
L	User	Business administrator	Submit

Note: As a Consultant Business Administrator, you can change permissions for your users within your organisation in the same way (i.e. User to Business Administrator or vice versa only)

## **B** Delinking users

Business Administrators can also remove users and consultants from association with your business by delinking them

#### **Remove access**

- In the row of the person you wish to remove, click on the 3 vertical dots
- Select Delink from organisation from the pop-up option
- To confirm this action, click the Yes, delink button

cad kay	Applicant Us	User	
			Edit Permission
Organisation	Permis	Permission	
Need more help?	Contact Certification Phone: +613 9203 9700 (opt 5) Email: electricalequipmentsafetyenquiries@energysafe.vic.gov.au	Contact Registration Phone: 1300 563 492 Email: eessadmin@oir.gld	4