

## EESS Platform – what is happening?






The EESS platform is being developed to enhance the existing Electrical Equipment Safety System (EESS), increase consumer safety with household electrical equipment in Australia and New Zealand regulatory framework and address the challenges with the current legacy databases.

### From this:

- Certification & Registration databases > 10 years old & no longer fit-for-purpose
- Cannot support future growth
- User expectations have moved with advances in technology
- Reporting of core common regulatory business functions not standardised or uniformly regularly shared at a national level
- Payment reconciliations and refunds require operational effort due to lack of traceability and limitations within the current databases



### To this:

-  Improved user experience - ease of use, notifications, dashboards, self-help, reduced reliance on regulator assistance.
-  National visibility – fully integrated system with validated data on entry.
-  Improved traceability - payments, decreased manual reconciliation requirements.
-  Improved capability - auditing, incident investigation, information sharing & general usage of EESS.
-  Facilitate changes - electrical safety standards, risk level assessment and enforcement actions utilising data collected.

## One Platform

New login requirements, role-based permissions, in-built contextual help & instructions, data validation at input, Regulatory rigour, new payment options, shopping cart, reporting & searchability, notification & workflow management.

## Certification

Equipment Certification Capability available to Certificate Applicants and Consultants.

## Private Certifiers

Upload of enhanced certificate detail

## Registration

Responsible Supplier & Equipment Registration capability.

## Public Search

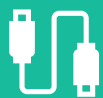
Enhanced useability and search capability.

## Legacy Databases

All data migrated to the E ESS Platform

### End of life:

Registration 14 October 2024  
Certification 6 December 2024.





# EESS Platform for Registration important dates

**21 August**

BE INFORMED  
EESS Platform for Registration available  
from 14 October 2024

**September**

GET READY  
Learning material available to help you

**7 October**

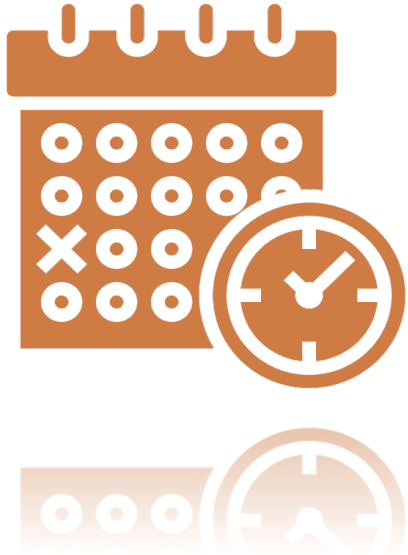
BE AWARE  
Advanced notice about  
a system outage

**11 October**

IT'S HAPPENING  
The Registration database will not be available from  
Friday, 11 October @ 6.00pm

**14 October**

GET STARTED  
EESS Platform for Registration GO LIVE!



## Important message

### Keep Safe

Responsible Supplier number and email address associated with the current Registration database.

### Why?

1. The first person in your company to log on to the EESS Platform (this should be the Authorised Officer), will use the Responsible Supplier number to link your company data in the current Registration database to the company you set up in the EESS Platform.
2. The EESS Platform will send an email to the email address recorded in the current Registration database. You will need to open this email to access the verification code and enter it into the EESS Platform.